

Mercy Health Privacy Litigation
Settlement Administrator
P.O. Box 6909
Portland, OR 97228-6909

Court-Approved Legal Notice

John Doe v. Bon Secours Mercy Health

Case No. A 2002633, Court of Common Pleas in
and for Hamilton County, Ohio

**If you reside in the state of Ohio and are or
were a patient of Bon Secours Mercy Health,
and logged into Mercy MyChart between
March 27, 2018, and December 31, 2021, you may
be entitled to a cash payment from a Settlement.**

*A Court has authorized this notice.
This is **not** a solicitation from a lawyer.*

**www.MercyHealthSettlement.com
1-888-859-3670**

A Settlement has been reached in a class action lawsuit against Bon Secours Mercy Health (“Defendant” or “Mercy”) arising out of an alleged disclosure of personally identifiable information and protected health information for patients who logged into the Mercy MyChart between March 27, 2018, and December 31, 2021. Plaintiff alleges Defendant maintained a web property at www.mercy.com and an online patient portal through which it encouraged patients to exchange communications to search for a doctor, learn more about their conditions and treatments, access medical records and test results, and make appointments. Plaintiff alleges that through these web properties, Defendant caused the unprivileged, unauthorized transmissions of personally identifiable information and protected health information to third parties including Facebook and Google. Mercy denies this allegation, including specifically denying that any medical information from either the patient portal or the website was shared with Facebook or Google. Nonetheless, the Parties collectively agreed to resolve their dispute on a class-wide basis.

Who is included? Records show you are a member of the Settlement Class, defined as: All natural persons residing in the State of Ohio who are, or were, patients of Bon Secours Mercy Health and logged into the Mercy MyChart patient portal between March 27, 2018, and December 31, 2021. This means you were residing in the State of Ohio when you logged into the Mercy MyChart patient portal. Excluded from the Settlement Class are: (1) all Persons who timely and validly request exclusion from the Settlement Class; and (2) the Judge assigned to evaluate the fairness of this settlement.

What does the Settlement provide?

Cash Payment: As a Settlement Class Member, you can submit a Claim Form to receive a \$35 cash payment. Your cash payment may be subject to a pro rata (a legal term meaning equal share). You may submit your Claim Form online using the Unique ID and PIN found below.

UniqueID: ##### PIN: #####

Injunctive Relief: As part of the Settlement Mercy has also agreed to refrain from using certain digital analytics technologies on Mercy’s web properties for a period of two years.

You must submit a Claim Form online or by mail postmarked by **August 21, 2025**.

Other Options. If you do not want to be legally bound by the Settlement, you must opt out, **postmarked by July 22, 2025**. If you do not opt out, you will give up the right to sue and will release the Defendant and Released Persons about the legal claims in this lawsuit. If you do not opt out, you may object to the Settlement by **July 22, 2025**. The Long Form Notice on the Settlement Website explains how to opt out or object. If you do nothing, you will get no cash payment, and you will be bound by the Settlement and any judgments and orders. The Court will hold a Final Approval Hearing on **August 19, 2025**, to consider whether to approve the Settlement, Class Counsel’s attorneys’ fees of up to \$2.1 million of the Settlement Fund and costs, service award, and any objections. You or your lawyer may attend and ask to appear at the hearing, if you object and file a Notice of Intention to Appear, but you are not required to do so.

This notice is a summary. Learn more at www.MercyHealthSettlement.com, or call toll free 1-888-859-3670.